



NOTICE TO TAXPAYER

TAXES ARE NOW DUE. PROMPT PAYMENT IS REQUESTED. BILLS ARE SENT ANNUALLY. FAILURE TO RECEIVE A TAX BILL DOES NOT RELIEVE ANY TAXPAYER FROM THE PAYMENT OF ANY TAXES IMPOSED BY ANY TAXING DISTRICT AND SUCH TAXPAYER SHALL BE CHARGED WITH THEIR TAXES AS THOUGH THEY HAD RECEIVED NOTICE.

FREQUENTLY ASKED QUESTIONS

KEY DATES:

April 15, 2021 – Last day to pay and receive a 2% discount on taxes

June 15, 2021 – Last day to pay taxes without penalty

December 15, 2021 – Last day to pay by CHECK, CREDIT/DEBIT CARD or ONLINE

December 31, 2021 – Last day to pay with CASH, MONEY ORDER or CERTIFIED CHECK

NOTE: Payments not received by December 31, 2021 will be considered delinquent. All delinquent real estate taxes will be submitted to the Montgomery County Tax Claim Bureau for collection. If applicable, the trash collection portion of the tax bill will be referred to Portnoff Law Associates for collection.

Can I make a partial payment?

The Municipality of Norristown does not accept partial payments. All payments must be made in full.

Can I pay my delinquent 2020 taxes online?

The Municipality of Norristown does not collect delinquent prior year taxes. For more information about outstanding prior year balances, contact the Montgomery County Tax Claim Bureau at 610-278-1216. For outstanding trash balances, please contact Portnoff Law Associates at 866-211-9466.

What type forms of payment are accepted?

Payments are accepted by Visa, MasterCard, Discover and American Express. Please be advised, there is a 2.65% convenience fee (\$3.00 min) assessed to all payments made on this website and will appear as separate charge on your statement.

Completion of a payment transaction is contingent upon both the authorization of payment by your card company and acceptance of your initiated payment by the Municipality of Norristown. In the event your payment is not processed or authorized by your card company or the Municipality of Norristown fails to accept your payment, your payment liability WILL REMAIN OUTSTANDING and you will be subject to all applicable penalties assessed by the Municipality of Norristown, all of these obligations remain your sole responsibility. Any type of CHARGE BACK will be assessed a \$50.00 CHARGE BACK fee.

How can I get a copy of my tax bill? How can I get a receipt for a payment?

Duplicate tax bills and certified receipts are \$5.00 and can be obtained

In Person: Municipal Hall Finance Department 1st Floor 235 E. Airy St, Norristown, PA 19401

By Mail: Send a check or money or for \$5.00 to Municipality of Norristown Attn: Finance Department
235 E. Airy St, Norristown, PA 19401

By Phone: Contact the Finance Department at 610-270-0431. Please be advised payments by phone will be assessed a \$3.00 convenience fee.

What taxes are included in the real estate taxes collected by the Municipality of Norristown?

The Municipality of Norristown collects real estate taxes for Montgomery County, Montgomery County Community College, the Municipality of Norristown and if applicable, the trash fee for the Municipality of Norristown.

Are Norristown Area School District taxes collected by the Municipality?

No, Norristown Area School District taxes are collected by H.A. Berkheimer and Associates. They can be contacted by calling 610-599-3143 or by visiting them online at www.hab-inc.com/contact-us/

Why is someone else's name on my bill?

Ownership information on real estate bills is current as of December 2020. Property which has a change in ownership after that date will have the previous owner's name on the statement. Your name will be listed as owner in the coming year. You still own the property, and you get credit for paying the taxes.

How do I update owner information or mailing address for property taxes?

The Montgomery County Board of Assessments can provide assistance with making changes to owner information and the mailing address for property tax bills. They can be reached at contacted by calling 610-278-3761.

**PLEASE CONTACT THE MUNICIPALITY OF NORRISTOWN DEPARTMENT OF FINANCE
REGARDING ANY QUESTIONS ABOUT YOUR REAL ESTATE TAX BILL AT
610-270-0431 OR VIA EMAIL AT REALESTATETAXES@NORRISTOWN.ORG**